METROLINX

MEMORANDUM

To: Metrolinx Board of Directors

From: Sean Fuller
Chief Operating Officer, Rapid Transit

Date: November 27, 2025

Re: **Operations – Rapid Transit Quarterly Report**

This report addresses activity and key milestones by the Operations Rapid Transit Division over the past quarter, as well as timely updates on key Light Rail Transit projects.

Light Rail Transit (LRT) Program

The Eglinton Crosstown (ECLRT) and Finch West (FWLRT) Light Rail Transit projects are making significant progress, having demonstrated consistent improvements in terms of safety, reliability and availability of the systems and infrastructure and, in turn, allowing them to mobilize for revenue service and passenger operations in the near future.

Finch West LRT

Major readiness milestones in relation to the opening of the line have been achieved. Following the successful completion of the final 30-day revenue service demonstration, which enabled Metrolinx to assess and validate the line's performance and reliability, the Toronto Transit Commission (TTC) assumed full operational control on Wednesday, November 12. Metrolinx is working with the TTC to prepare for the start of revenue service on December 7, 2025.

Eglinton Crosstown LRT

ECLRT is currently in its revenue service demonstration phase. Once this phase is completed, the system will be formally handed over to TTC for final preparations before passenger service begins.

Separately, as testing continues across the line, Metrolinx opened the Mount Dennis GO and UP Station and TTC bus loop on November 16. This station provides new connections to GO Transit's Kitchener line and UP Express. TTC service has been adjusted with six routes now stopping at Mount Dennis.

In addition to Mount Dennis, Eglinton West Station opened its fare-free underground pathway, reducing pedestrian congestion and increasing safety at the intersection of Eglinton Avenue West and Allen Road. When ECLRT opens, Eglinton West Station will be renamed Cedarvale Station.

Winter Maintenance & Readiness

Ensuring the LRT lines run safely and efficiently during the winter months is critical. Formal winter maintenance plans are established for both lines, and the forecast is closely monitored by both the maintainer and operator to ensure all requirements are functional, effective, and dispatched during winter conditions. This includes maintenance such as clearing snow, snow fence installation, and sanding or salting walkways on public facing assets.

Metrolinx Internal Readiness

Internal readiness milestones continue to be achieved, ensuring a smooth project handover from the Capital Project Group to Operations Rapid Transit and Asset Management & Maintenance (AM&M) teams, who will support the projects once they move into revenue service under the care and control of the operator and the maintainers.

Significant progress has been achieved in advancing quality readiness for the ECLRT and FWLRT projects. Metrolinx has developed a comprehensive Quality Management Framework and Roadmap, integrating ISO 9001 principles into foundational operational themes. This framework provides direction for both divisional and contractual quality practices, including quality audits and nonconformance management. A detailed quality management workplan has also been established to prioritize critical initiatives, ensure alignment with contractual requirements, and strengthen stakeholder collaboration.

Next steps include the finalization of the Rapid Transit Quality Management Policy, development of the quality manual, and implementation of essential quality processes for document approval and the contractual audit program – all aimed at reinforcing a culture of quality and driving operational excellence across LRT projects.

Metrolinx has received approval on the ECLRT Spill Response Protocol, and the Management of Noise and Vibration Complaints procedure has been completed for both the ECLRT and FWLRT projects.

Additionally, the environmental assets inventory for FWLRT has been finalized, and work is now underway for ECLRT. Substantial advancements in the permit tracker for both projects have been made, and the next priority is to develop the environmental audit checklists to support ongoing compliance and oversight activities.

Subways Program

The Subways team is transitioning into the development phase of the Eglinton Crosstown West Extension (ECWE) and Yonge North Subway Extension (YNSE) projects. Metrolinx is well equipped to leverage insights gained from the LRT program and apply them effectively to these initiatives. Work is also progressing on finalizing the Operations and Maintenance Agreement for Kennedy Enabling Works, as well as the Handover Strategy between Metrolinx and TTC.

The team has successfully secured approval on the internal project management framework, clearly defining roles and responsibilities across Metrolinx divisions for the future Exhibition Station—a shared hub between the Ontario Line and GO Transit. This alignment ensures that the right stakeholders are engaged in the design process, based on station's future operations model.

Bus Rapid Transit (BRT) Program

Advancement of the Mississauga Transitway Digital Signage Feasibility Study continues alongside MiWay, TTC, GO, and Parsons as the lead consultant on the assignment. Preliminary design reports and feasibility studies are expected by end of 2025. Enhanced digital signage at stations will greatly improve the customer experience by providing for real-time trip information at stations where GO Bus operates.

Additional customer and staff area improvements are also underway at Erin Mills Transitway Station. Signage improvements are being implemented to assist with large vehicle turnarounds to ease community concerns, and work is advancing on a renovation project that will add a bathroom, working kitchenette, and staff working areas in the existing staff building. Procurement is expected to conclude in January 2026.

CSL Group has been awarded the snow removal contract at the Metrolinx-owned stations (Renforth, Erin Mills, and Winston Churchill) starting this winter and over a three-year period.

Respectfully submitted,

Sean Fuller
Chief Operating Officer, Rapid Transit