



Toronto Transit Commission

2008

System Quick Facts

Daily Trips

(Average Business Day)

- Revenue Passengers (Fares Collected) - 1,485,000
- Revenue Passengers and Transfer Fares - 2,381,000
- Of the 150 surface routes, 148 make 243 connections with the Subway/Scarborough RT system during the A.M. rush period. (Surfaces routes increased by 1 in 2008 - Mount Dennis).
- Thursday, October 30, 2008: highest 1-day ridership - 1,686,000

Rapid Transit Quick Facts

Subway and Scarborough Rapid Transit

Daily Trips

(Average Business Day)

- Revenue Passengers (Fares Collected) - 793,000
- Revenue Passengers and Transfer Fares - 1,176,000

Busiest Stations

(Estimated passenger trips to and from trains daily)

- Bloor (Yonge-University-Spadina) - 191,800
- Yonge (Bloor-Danforth) - 188,600
- St. George (Bloor-Danforth) - 122,000
- St. George (Yonge-University-Spadina) - 121,100
- Union - 95,300

- Number of Stations - 69 (Subway interchanges counted once.)

- Number of Escalators - 294

- Number of Elevators - 76
- [In service at: Bathurst, Bayview, Bessarion, Bloor-Yonge, Broadview, Davisville, Don Mills, Downsview, Dundas West, Eglinton, Eglinton West, Finch, Jane, Kennedy, Kipling, Leslie, Main Street, Queen, Scarborough Centre, Sheppard-Yonge, Spadina, St. Clair, St. Clair West (Serves mezzanine level only), St. George, Osgoode, Queen's Park, Queens Quay, Union, York Mills.]
- Number of Commuter Parking Lots - 30 (13,981 spaces. Parking lots increased by 1 in 2008 - Kipling-Westwood).

Entire System

	2008	2007	Increase/(Decrease)
Passenger Trips¹	466,700,000	459,769,000	6,931,000

Number of Routes/Lines

Bus Routes	139	138	1
Streetcar Routes	11	11	-
Subway Lines	3	3	-
ICTS (Intermediate Capacity Transit System) (Scarborough RT Line)	1	1	-
Total	154 ²	153 ²	1

Kilometres of Routes/Lines

Bus Routes³	7,218.9	7,129.7	89.2
Streetcar Routes³	304.8	304.3	0.5

Subway/SRT Lengths⁴

Yonge-University-Spadina	30.2	30.2	-
Bloor-Danforth	26.2	26.2	-
Sheppard	5.5	5.5	-

Scarborough RT	6.4	6.4	-
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Miles of Routes/Lines

Bus Routes³	4,485.6	4,430.2	55.4
Streetcar Routes³	189.4	189.1	0.3

Subway/SRT Lengths⁴

Yonge-University-Spadina	18.8	18.8	-
Bloor-Danforth	16.3	16.3	-
Sheppard	3.4	3.4	-
Scarborough RT	4.0	4.0	-

1 Excludes Wheel-Trans.

2 Excludes Blue Night Network (24 routes) and seasonal service (2 routes).

3 Includes round trip length of routes and their branches along shared roadways.

4 Subway/Scarborough RT lengths are given in one-way kilometres and miles.

Entire System

	2008	2007	Increase/(Decrease)
Passenger Vehicle Fleet¹			
Buses (kneeling; lift/ramp; wheelchair positions)			
Accessible 12-metre (40-foot)	1,498	1,122	376
Conventional 12-metre (40-foot)	239	423	(184)
Total	1,737	1,545	192
Streetcars			
Canadian Light Rail Vehicle (CLRV)	196	196	-
Articulated Light Rail Vehicle (ALRV)	52	52	-
Total	248	248	-

Subway/RT Cars²			
Subway Cars	678	678	-
Scarborough RT Cars	28	28	-
Total	706	706	-
Kilometres Operated³ (In thousands)			
Bus	114,179	107,609	6,570
Streetcar	12,150	11,850	300
Subway	74,890	74,512	378
Scarborough RT (ICTS)	3,311	3,734	(423)
Total	204,529	197,705	6,824
Miles Operated³ (In thousands)			
Bus	70,963	66,879	4,084
Streetcar	7,551	7,365	186
Subway	46,544	46,310	234
Scarborough RT (ICTS)	2,058	2,320	(262)
Total	127,116	122,874	4,242

1 Includes in-service vehicles only.

2 All Subway/RT trains are accessible. 372 T-1 subway cars are also equipped with a wheelchair/scooter position.

3 Includes inside Toronto regular revenue services only.

Easier Access

For getting around Toronto, the better way is becoming the easier way for seniors and persons with disabilities. The TTC is committed to improving access to the conventional system for all its customers. The TTC is everyone's transit system.

1,498

Number of accessible buses. These are kneeling buses equipped with a flip-ramp or lift. They are identified by blue lights on either side of the front destination sign, and the blue international wheelchair symbol displayed above the front right bumper next to the entrance door. All fully accessible buses include 2

wheelchair/scooter positions.

372

Number of fully accessible T-1 subway cars. Each of these cars has 1 wheelchair/scooter position. T-1 trains run on all three subway lines: B-D, Y-U-S and Sheppard. All subway/rt cars can be boarded by people using wheelchairs, scooters or other mobility devices.

127

Number of accessible bus routes, including 22 Blue Night routes and 5 Community Bus routes. These routes are served by kneeling buses equipped with a flip-ramp or lift. All fully accessible buses include 2 wheelchair/scooter positions.

28

Number of accessible subway/rt stations, which are equipped with elevators specifically for people using wheelchairs, scooters, walkers, other mobility devices or baby strollers. These stations are:

- Yonge-University-Spadina Subway: Downsview, Eglinton West, St. George, Queen's Park, Osgoode, Union, Queen, Dundas, Bloor-Yonge, St. Clair, Davisville, Eglinton, York Mills, Sheppard-Yonge, Finch.
- Bloor-Danforth Subway: Kipling, Jane, Dundas West, Bathurst, Spadina, St. George, Bloor-Yonge, Broadview, Main Street, Kennedy.
- Sheppard Subway: Sheppard-Yonge, Bayview, Bessarion, Leslie, Don Mills.
- Scarborough RT: Kennedy, Scarborough Centre.

Note: Subway interchanges counted once.

Wheel-Trans

A division of the TTC responsible for door-to-door accessible transit service for people with physical disabilities who have the most difficulty using conventional transit services. Service is provided beyond City limits to the airport, and to established boundary transfer points in order to co-ordinate trips with other accessible door-to-door transit services within the Greater Toronto Area (GTA).

	2008	2007	Increase/(Decrease)
Passenger Trips ¹	2,114,182	2,017,839	96,343
Average Daily Trips ¹	5,792	5,528	264
Kilometres Operated ¹	15,378,008	14,668,255	709,753
Miles Operated ¹	9,557,494	9,116,380	441,114
Scheduled Vehicle	655 824	622 827	22 007

Service Hours ¹	333,824	332,821	22,771
Revenue Vehicles ¹	329	279	50
Number of Registrants	54,847	49,342	5,505

Community Bus

Accessible, fixed-route bus service primarily focused on individuals who have some difficulty accessing the conventional transit system. Wheel-Trans registrants and seniors comprise the majority of customers served. However, all individuals are eligible for the service.

	2008	2007	Increase/(Decrease)
Passenger Trips	85,065	85,620	(555)
Average Daily Trips ²	326	329	(3)
Kilometres Operated	153,203	153,203	-
Miles Operated	95,216	95,216	-
Scheduled Vehicle Service Hours	10,269	10,269	-
Revenue Vehicles	5	5	-
Number of Routes	5	5	-

¹Includes contract vehicles (accessible taxis and sedan taxis).

²Community Bus does not operate on weekends or holidays.

Key Facts

- In 2008, the TTC set an all-time record of 466.7 million rides, surpassing 1988's record of 463.5 million. November 2008 saw the largest TTC service increase on record. More than 100 buses were added to peak period service, reducing crowding levels on busy routes. New evening and weekend service was added so that all bus and streetcar routes operate all day, every day, bringing transit service within a convenient walking distance of all neighbourhoods in Toronto, at all times.
- In 2008, the TTC opened Mount Dennis Division/Garage. The TTC's 7th bus operating complex and is home to over 250 buses and 700 employees.
- The TTC is Toronto's transit system. It's the better way. More than 11,000 employees serve over 460 million customers annually. With nearly 1.5 million passengers on a typical weekday, the TTC has one of the highest per capita ridership rates in North America.
- The TTC serves some 4.5 million people in the Greater Toronto Area, with a network of subways, streetcars, buses, and a specialized service, Wheel-Trans, for people who require accessible transportation. The TTC is committed to meeting the growing needs of the region with subway and

light rail expansion, carrying an additional 175 million riders by 2021.

- Estimated number of cars that a TTC vehicle replaces in the A.M. rush:
 - Bus: 45
 - CLRV: 65
 - ALRV: 95
 - 4-car SRT train: 200
 - 6-car subway train: 910

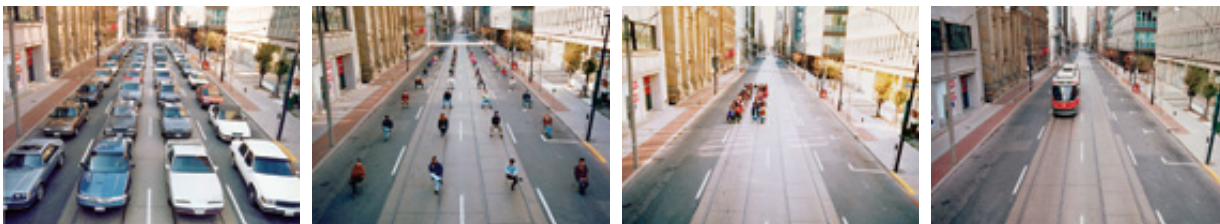
[Figures are based on TTC loading standards for each mode divided by A.M. rush average automobile occupancy (1.10) for inbound trips to the City of Toronto.]

- Busiest streetcar route: 504 King - 56,700 weekday riders.
- Busiest bus route: 29 Dufferin - 43,600 weekday riders.
- Total number of TTC employees as of December 31, 2008 – 11,861

On the Environment

A simple solution to unlocking gridlock

Cars vs. Transit: In the A.M. rush, it takes 55 cars (average 1.10 automobile occupancy for inbound trips to the City of Toronto) to carry 61 commuters who can otherwise be comfortably seated on 1 ALRV streetcar heading downtown.



TTC Environmental Plan

The TTC Environmental Plan is committed to reducing the environmental impacts from the Commission's facility and vehicle operations, and will comply with all legal and applicable requirements. The policy addresses all aspects of the business, including:

- Transit ridership.
- Greenhouse gas reduction.
- Energy efficiency.
- The 3Rs: reduce, reuse, recycle.
- Responsible purchasing.
- Green design and buildings.

TTC eco-friendly facts

- Each work day, nearly 1.5 million people ride the system, which results in nearly one million fewer trips by car – that equals less greenhouse gas emissions.
- In 2008, the TTC operated 548 diesel/electric hybrid buses; 146 more hybrids will arrive in 2009. Hybrid buses will make up 40 per cent of the fleet by the end of 2009.
- In 2008, the TTC diverted 76 per cent of its solid waste from landfills, and plans to increase the diversion rate to 80 per cent by 2010.
- The TTC will be putting bike racks on all buses by 2012.
- The TTC has successfully tested the use of solar-powered microwave transmitters, and is continuing efforts to purchase at least 25 per cent of its electricity from green sources by 2012.
- In 2008, the TTC adopted a Green Procurement Policy, taking into full consideration the environmental footprint of the product or service that is being purchased, without sacrificing safety standards.