



SYSTEM QUICK FACTS

Daily Trips (Average Business Day)

Revenue Passengers (Fares Collected)	1,315,000
Revenue Passengers and Transfer Fares	2,271,000

Of the 149 surface routes, 148 make 243 connections with the Subway/Scarborough RT system during the A.M. rush period.

Total number of TTC employees as of December 31, 2003 10,410

RAPID TRANSIT QUICK FACTS

Subway and Scarborough Rapid Transit

Daily Trips (Average Business Day)

Revenue Passengers (Fares Collected)	543,000
Revenue Passengers and Transfer Fares	863,000

Busiest Stations

(Estimated passenger trips to and from trains daily)

Bloor (Y-U-S*)	175,806
Yonge (Bloor-Danforth)	169,612
St. George (Bloor-Danforth)	119,407
Finch	94,415
St. George (Y-U-S*)	93,640
Number of Stations*	69

Number of Escalators 296

(includes 2 moving walkways)

Number of Elevators 61
(Bathurst, Bayview, Bessarion, Bloor-Yonge, Davisville, Don Mills, Downsview, Dundas West, Finch, Kennedy, Kipling, Leslie, Queen, Scarborough Centre, Sheppard-Yonge, * Spadina, St. George, Queen's Park and Union stations are fully accessible. Note: * Spadina elevators serve Bloor-Danforth line only.)

Number of Commuter Parking Lots 26 (13,279 spaces)

* Yonge-University-Spadina Line
** Subway interchanges counted once

ENTIRE SYSTEM

	2003	2002	Increase/ (Decrease)
Passenger Trips¹	405,412,000	415,539,000	(10,127,000)

Number of Routes/Lines

Bus Routes	138	138	-
Streetcar Routes	11	11	-
Subway Lines	3	3	-
ICTS* (Scarborough RT Line)	1	1	-
Total	153²	153²	-

Kilometres of Routes/Lines

Bus Routes ³	6,666.5	6,589.6	76.9
Streetcar Routes ³	305.8	305.8	-

Subway/SRT Lengths⁴

Yonge-University-Spadina	30.2	30.2	-
Bloor-Danforth	26.2	26.2	-
Sheppard	5.5	5.5	-
Scarborough RT	6.4	6.4	-

Miles of Routes/Lines

Bus Routes ³	4,142.4	4,094.6	47.8
Streetcar Routes ³	190.0	190.0	-

Subway/SRT Lengths⁴

Yonge-University-Spadina	18.8	18.8	-
Bloor-Danforth	16.3	16.3	-
Sheppard	3.4	3.4	-
Scarborough RT	4.0	4.0	-

1 - Excludes Wheel-Trans; 2002 figure includes World Youth Day ridership
2 - Excludes Blue Night Network (20 Routes) and seasonal service (2 routes)
3 - Includes round trip length of routes and their branches along shared roadways
4 - Subway/Scarborough RT lengths are given in one-way miles and kilometres
* Intermediate Capacity Transit System

	2003	2002	Increase/ (Decrease)
Passenger Vehicle Fleet¹			

Buses (Low Floor, Diesel)	113	51	62
Buses (Low Floor, Natural Gas)	50	50	-
Buses (Standard Floor, Diesel) ^{2a}	1,253	1,275	(22)
Buses (Standard Floor, Natural Gas) ^{2b}	73	74	(1)
Buses (Articulated)	0	18	(18)
Streetcars ALRV ^{2c}	196	196	-
Streetcars ALRV ^{2d}	52	52	-
Subway Cars ³	684	692	(8)
Scarborough RT Cars	28	28	-
Total	2,449	2,436	13

Kilometres Operated⁴ (In thousands)

Bus	99,751	100,412	(661)
Streetcar	11,753	11,296	457
Subway	77,530	76,240	1,290
Scarborough RT (ICTS ⁴)	4,157	4,297	(141)
Total	193,191	192,245	946

Miles Operated⁴ (In thousands)

Bus	61,996	62,406	(410)
Streetcar	7,304	7,021	283
Subway	48,185	47,383	802
Scarborough RT (ICTS ⁴)	2,584	2,671	(87)
Total	120,069	119,481	588

1 - Includes in-service vehicles only
2 (a) Includes 189 standard lift-equipped buses
(b) Includes 48 lift-equipped natural gas buses
(c) Canadian Light Rail Vehicles
(d) Articulated Light Rail Vehicles
3 - Includes 372 T-1 accessible subway cars
4 - Includes inside Toronto regular revenue services only
* Intermediate Capacity Transit System

WHEEL-TRANS

Door-to-door accessible transit for people with disabilities who cannot use conventional TTC service.

	2003	2002	Increase/ (Decrease)
Passenger Trips ¹	1,504,466	1,544,822	(40,356)
Average Daily Trips ¹	4,122	4,232	(110)
Kilometres Operated ¹	11,004,469	11,088,748*	(84,279)
Miles Operated ¹	6,839,322	6,897,917	(58,595)
Scheduled Vehicle			
Service Hours ¹	488,932	489,412	(480)
Revenue Vehicles ¹	244	231	13
Number of Registrants	31,126	27,558	3,568

COMMUNITY BUS

Accessible, hourly bus service for elderly people, people with disabilities or people using mobility devices.

	2003	2002	Increase/ (Decrease)
Passenger Trips	101,861	100,458	1,403
Average Daily Trips ²	404	398	6
Kilometres Operated	126,612	126,614*	(2)
Miles Operated	78,690	78,691	(1)
Scheduled Vehicle			
Service Hours	8,296	8,296	-
Revenue Vehicles	6	6	-
Number of Routes	4	4	-

1 - Includes contract vehicles (accessible taxis and sedan taxis)
2 - Community Bus does not operate on weekends or holidays
* Readjusted to accurately reflect 2002 total

OFFICIAL OPENING DATES

Yonge Subway: March 30, 1954
University Subway: February 28, 1963
Bloor-Danforth Subway (Keele to Woodbine): February 25, 1966
Bloor-Danforth Subway Extensions to Islington and Warden: May 10, 1968
Yonge Subway Extension to York Mills: March 30, 1973
Yonge Subway Extension to Finch: March 29, 1974
Spadina Subway: January 27, 1978
Bloor-Danforth Subway Extensions to Kipling and Kennedy: November 21, 1980
Scarborough RT: March 22, 1985
North York Centre Subway Station: June 18, 1987
Harbourfront Light Rail Transit: June 22, 1990
Spadina Subway Extension to Downsview: March 31, 1996
Spadina Streetcar: July 27, 1997
Harbourfront Streetcar: July 21, 2000
Sheppard Subway: November 22, 2002

TELEPHONE INFORMATION

24-hour TTC Routes & Schedules (voice/faxback service): 416 393-INFO(4636)
Elevator Service Status: Call 416 539-LIFT(5439) or 416 393-4636, option 5
Wheel-Trans: A service for people with disabilities who cannot use conventional TTC service. For information: 416 393-4111
TTY* Information Line for deaf/hearing impaired: 416 481-2523
Toronto Coach Terminal: 416 393-7911. TTY* Phone for deaf/hearing impaired: 416 596-8423
Lost & Found/Bay Subway Station: 8 a.m. to 5 p.m. Telephone enquires: Monday-Friday 12 p.m. to 5 p.m. 416 393-4100
Customer Complaints/Commendations: 416 393-3030
Metropass Discount Plan Office: 416 397-8827
TTY* Customer Service Line: 416 481-2523

* Teletypewriter

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Key facts



Cars vs Transit: In the a.m. rush, it takes 50 cars to carry 61 commuters who can otherwise be comfortably seated on 1 ALRV streetcar heading downtown.

- The TTC carries approximately 1.4 million riders on an average business day; about 8 million riders every week; over 400 million annually; ONE BILLION RIDERS every 30 months.
- 90% of all local transit trips in the GTA are carried by the TTC.
- 96% of Toronto residents live within 400 metres of any TTC service.
- Estimated number of cars that a TTC vehicle replaces in the a.m. rush: Bus: 45; CLRV: 60; ALRV: 90; 4-car SRT train: 180; 6-car subway train: 900. [Figures are based on TTC loading standards for each mode divided by a.m. rush average automobile occupancy (1.20) for inbound trips into downtown core.]
- One subway equals 27 lanes of highway or Highways 400, 401 & 403 combined. The subway takes 53,000 cars per hour off the road.