



ENGAGEMENT TOOLKIT

The TTC is preparing its 2022 Annual Service Plan and wants your feedback!

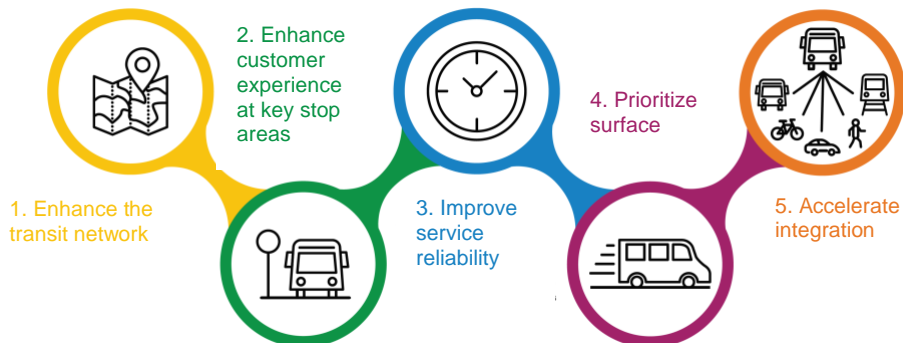
Throughout June and July 2021, the TTC is sharing and seeking feedback on priority initiatives for 2022 transit service.

Annual Service Plans (ASPs) identify how we will serve customers in the coming year. They are one way the TTC is building on the vision and five pillars of opportunity identified in our 5-Year Service Plan & 10-Year Outlook, which are:

Vision

Focus on improvements that enhance TTC's core-competency: mass transit – moving large volumes of customers safely, reliably, and swiftly across Toronto.

Five pillars of opportunity



What's inside

- About the 2022 Annual Service Plan
- Priority initiatives
- Get involved

Two inserts

1. Line 5 Eglinton Surface-Transit Network
2. Service Initiatives Supporting Ridership Growth & Recovery

About the 2022 Annual Service Plan

The 2022 ASP will continue to refine the initiatives approved by the TTC Board in the 5-Year Service Plan & 10-Year Outlook, with a particular focus on three main priorities (see next page).

In addition to these three main priorities, the TTC will continue to develop and implement the 20-point action plan, including the initiatives initially approved by the Board in the 5-Year Service Plan and updated in the 2021 Annual Service Plan to reflect the COVID-19 pandemic.

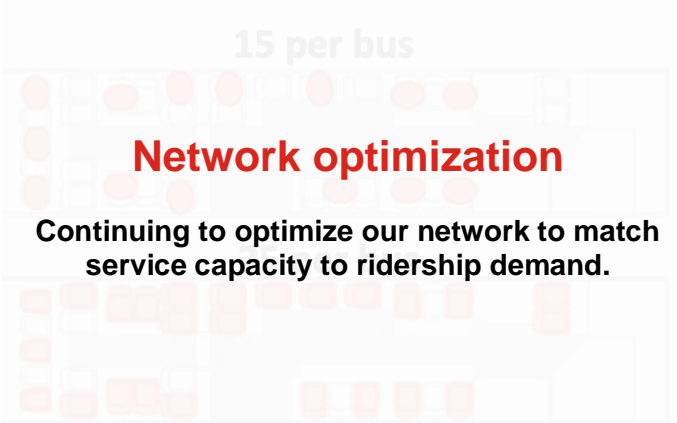
Factors influencing the 2022 ASP

There are several factors influencing the development of the 2022 Annual Service Plan:



2022 Annual Service Plan priorities

The 2022 Annual Service Plan has three priorities:




15 per bus

Network optimization

Continuing to optimize our network to match service capacity to ridership demand.

This block features a map with red circular markers indicating bus stops. The text '15 per bus' is positioned at the top. Below the map, the title 'Network optimization' is written in bold red font, followed by a black text box containing the description.



Line 5 Eglinton surface network plan

Modifying the bus network to support the opening of Line 5 Eglinton

This block features a map of the Eglinton area with red lines representing bus routes. The title 'Line 5 Eglinton surface network plan' is in bold red font, and the description below is in black text.



Check out **Insert #1** for more information and questions for you about this priority!


A red circular graphic containing a yellow information icon (a lowercase 'i' inside a circle). Below the icon, the text 'Check out Insert #1 for more information and questions for you about this priority!' is written in white.



Service initiatives supporting ridership recovery

Implementing service adjustments in response to customer inquiries, travel patterns, and new developments

This block features a map of the Broadview area with red lines representing bus routes. The title 'Service initiatives supporting ridership recovery' is in bold red font, and the description below is in black text.

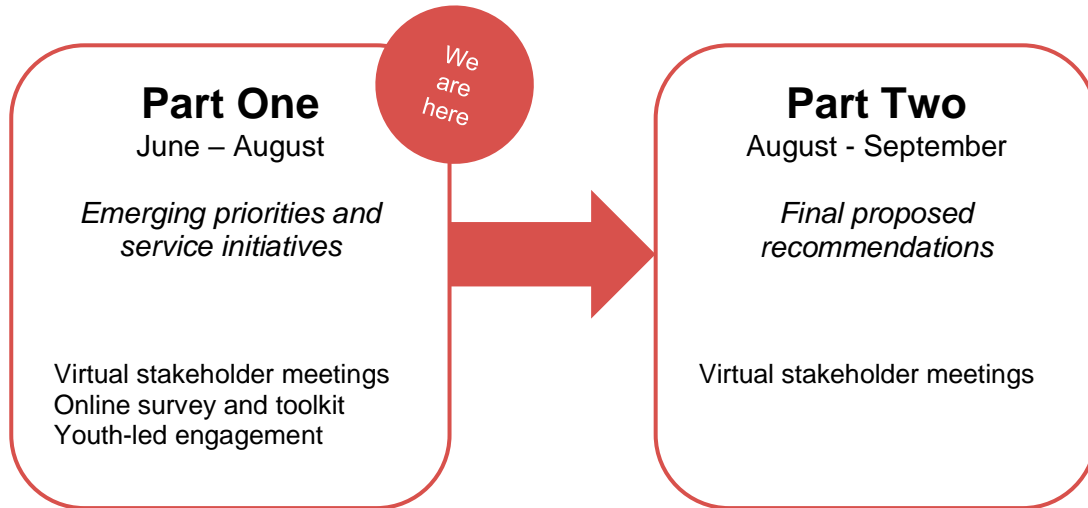


Check out **Insert #2** for more information and questions for you about this priority!

A red circular graphic containing a yellow information icon (a lowercase 'i' inside a circle). Below the icon, the text 'Check out Insert #2 for more information and questions for you about this priority!' is written in white.

Get involved

The 2022 ASP consultation process builds on the 5-Year Service Plan & 10-Year Outlook, in which we committed to consulting the public and stakeholders annually to inform the development of detailed Annual Service Plans. It follows a two-part engagement process:



We want to hear from you!

There are two main priorities we would like your feedback on:

1. Line 5 Eglinton surface network plan
2. Service initiatives supporting ridership growth and recovery

Check out inserts 1 and 2 for more information and questions for you!

Share your feedback

You can share feedback in a few ways:

1. Answer the questions on the inserts that came with this Toolkit and submit them by:
 - o Emailing photos of your completed feedback forms to klamparero@swerhun.com
 - o Mailing hard copies to:
Swerhun Inc. (Attention Khly Lamparero)
Suite 500B, 720 Bathurst Street, Toronto, ON M5S 2R4
2. Leaving a message for the independent facilitation team at 416-644-1152
3. Fill out the online survey available at ttcannualplan.ca/survey.

The deadline to share feedback is Friday, July 16.

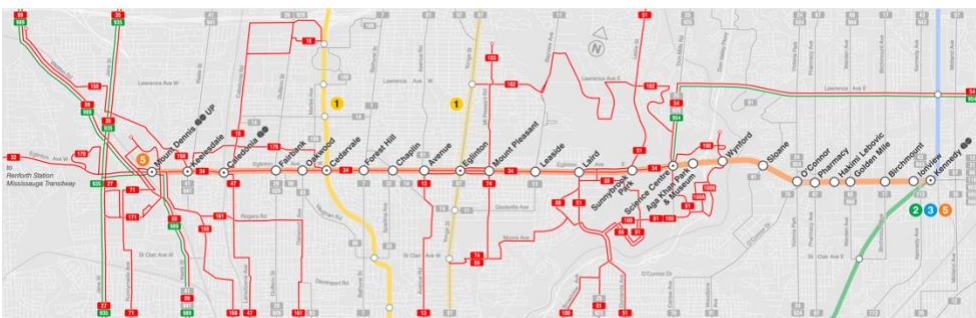


INSERT 1: Line 5 Eglinton surface transit network plan

We want to hear from you as we refine the proposed surface transit network for the new Line 5 Eglinton.

In preparation for the opening of Line 5 Eglinton, the TTC has undertaken a comprehensive review of all surface routes which have the potential to intersect or connect with the new line and has prepared a proposed surface network plan. The proposed modifications will improve connections to rapid transit, journey times, and service reliability.

As part of the 2022 ASP, the proposed surface network plan will be refined based on stakeholder and public engagement and the finalized plan will be presented to TTC Board for approval. The proposed surface network changes would be introduced at a time coinciding with the opening of Line 5, currently scheduled for 2022. See below for a high-level map of the proposed network. A larger version of this map is available at tccannualplan.ca. Zoomed in maps of the west and east sections of the map below are on the following page.



How to use this insert

1. Review the maps on the following page and the index of proposed **new** or **modified routes** on page 3 to identify the sections of this insert with details about the routes you are interested in.
2. Review the relevant description and maps for those route changes.
3. Use the Response Forms included at the end of this Insert to share feedback on those routes. We have provided ten Response Forms – if you would like to share feedback about additional routes, you can create additional forms using the existing ones as templates.



This is one of two inserts accompanying the TTC's 2022 Annual Service Plan Toolkit.

You can submit your feedback by:

Emailing photos of your completed feedback forms to:

klamparero@swerhun.com

OR

Mailing hard copies to:

Swerhun Inc.
(Attention Khly Lamparero)
Suite 500B, 720 Bathurst St,
Toronto, ON M5S 2R4

To learn more, visit tccannualplan.ca.

Principles informing changes

The following principles informed the TTC's thinking when proposing route changes connected to the Line 5 surface network plan:

- Provide direct connections between Line 5 and intersecting routes
- Realign or extend bus routes that operate in close proximity to Line 5, to provide new connections to the rapid transit line
- Reduce service duplication along the Eglinton Avenue corridor

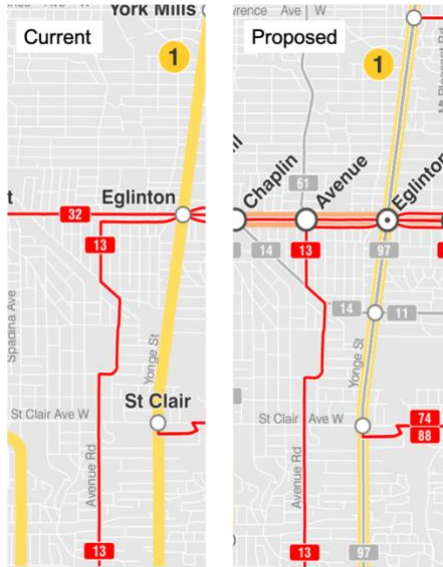
Index of route changes

The TTC has identified 7 new and 20 modified existing bus routes as part of the proposed Line 5 Surface Transit Network Plan. The table below summarizes each route, whether that route is new or modified, whether it is illustrated on the East or West map, and the page number where you can find a description of the changes and a map.

Route	New or Modified	East or West	Pg.
13 Avenue Road	Modified	West	4
18 Caledonia (replaces 47 Lansdowne north of Line 5)	New	West	4
27 Jane South (replaces 35 Jane south of Line 5)	New	West	4
32 Eglinton West	Modified	West	4
34 Eglinton (renamed from 34 Eglinton West)	Modified	Both	5
35 Jane	Modified	West	5
47 Lansdowne	Modified	West	5
51 Leslie (replaces 56 Leaside)	Modified	East	5
54 Lawrence East	Modified	East	6
71 Runnymede	Modified	West	6
74 Mt Pleasant	Modified	East	6
81 Thorncliffe Park	Modified	East	6
88 South Leaside	Modified	East	7
89 Weston	Modified	West	7
100 Flemingdon Park (replaces 34B&C Eglinton East)	Modified	East	7
103 Mt Pleasant North (replaces 74 Mt Pleasant north of Eglinton to Doncliffe)	New	East	7
158 Trethewey (replaces 32C Eglinton West)	New	West	8
161 Rogers Rd	Modified	West	8
162 Lawrence-Donway	Modified	East	8
168 Symington	Modified	West	8
170 Emmett (replaces 32D Eglinton West)	New	West	9
171 Mt Dennis	Modified	West	9
179 Castlefield (connects Cedarvale Station and Keele Station via Castlefield Avenue)	New	West	9
334 Eglinton Blue Night (replaces 332 Eglinton West and 334 Eglinton East)	New	Both	9
935 Jane Express	Modified	West	10
954 Lawrence East Express	Modified	East	10
989 Weston Express	Modified	West	10

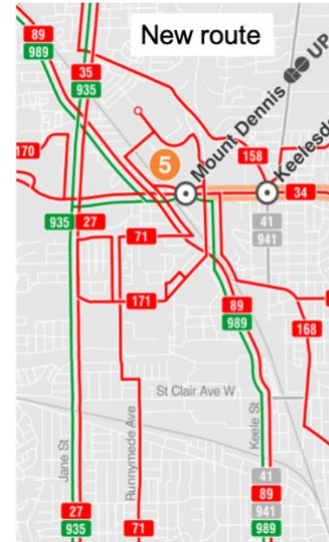
13 Avenue Road

This route will be adjusted to serve between Chaplin Crescent and Eglinton Avenue West to connect to the new Avenue Station on Line 5. Service will be removed from Oriole Parkway between Chaplin Crescent and Eglinton Avenue West. The route will continue to serve Eglinton Station to provide a direct connection to Line 1 for residents in the Yonge-Eglinton and Yonge-St. Clair neighbourhoods.



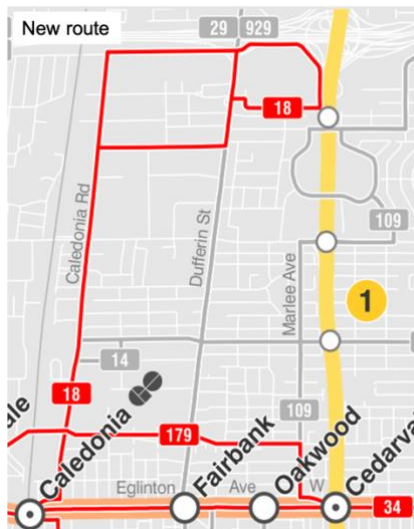
27 Jane South

This will be a new route replacing the southern portion of the current 35 Jane. The 27 Jane South will serve Jane Street from the new Mount Dennis Station on Line 5 to Jane Station on Line 2. By separating the 27 Jane South from the 35 Jane, customers can expect more reliable service on the route, and service levels better tailored to ridership demand. Customers that are travelling through Eglinton Avenue can still make use of 935 Jane Express.



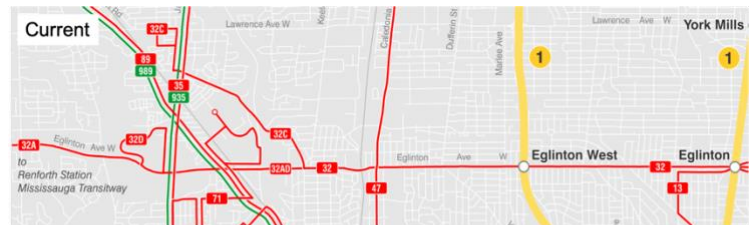
18 Caledonia

This will be a new route replacing the northern portion of the current 47 Lansdowne. The 18 Caledonia will serve Caledonia Road from the new Caledonia Station on Line 5 to Yorkdale Station on Line 1. Two branches will operate on this route: 18A via Bridgeland Avenue, and 18B via Orfus Road. By separating the 18 Caledonia from the 47 Lansdowne, customers can expect more reliable service on the route, and service levels better tailored to ridership demand. Customers travelling through Eglinton will have to transfer to 47 Lansdowne at Caledonia Station.



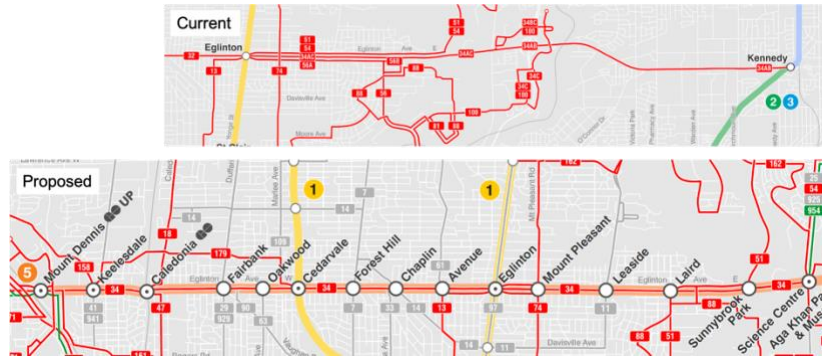
32 Eglinton West

This route will terminate at the new Mount Dennis Station on Line 5, providing bus service west to Renforth Station. Customers can expect to transfer onto Line 5 to continue travelling on Eglinton Avenue. The many branches that currently operate under 32 Eglinton West will become unique routes serving different stations on Line 5. Bus service east of Mount Dennis Station will be operated as 34 Eglinton.



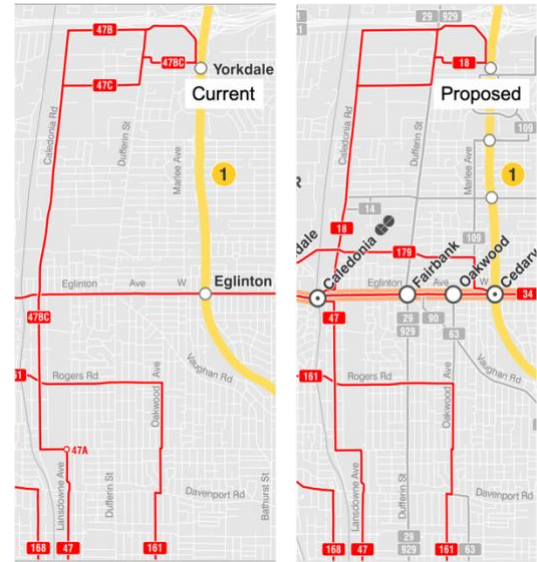
34 Eglinton

This route will be adjusted to serve parallel the below-grade portion of Line 5, from Mount Dennis Station to Science Centre Station, serving all surface transit stops on the corridor. The purpose of 34 Eglinton is to provide local transit access to the portion of Line 5 where station spacing is wider than TTC coverage standards. The 34 Eglinton will not serve east of Science Centre Station on the at-grade portion of Line 5 as stop spacing on this portion is within TTC coverage standards.



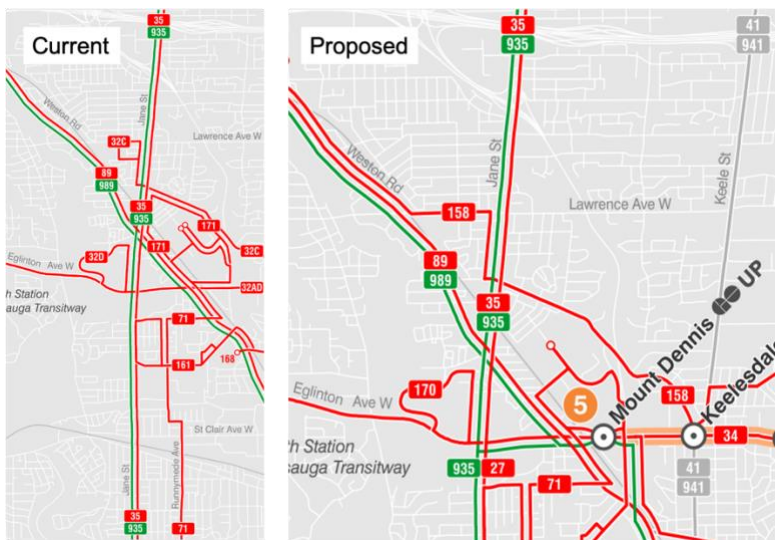
47 Lansdowne

This route will be adjusted to terminate at the new Caledonia Station on Line 5, with service north of Eglinton Avenue replaced by 18 Caledonia. The short-turn branch terminating at St Clair will also be eliminated, so that all services on 47 Lansdowne will run end to end, from Caledonia Station to Queen Street. Customers north of St Clair can expect higher levels than today, and also greater service reliability as the route is shortened. Customers travelling through Eglinton will have to transfer to 18 Caledonia at Caledonia Station.



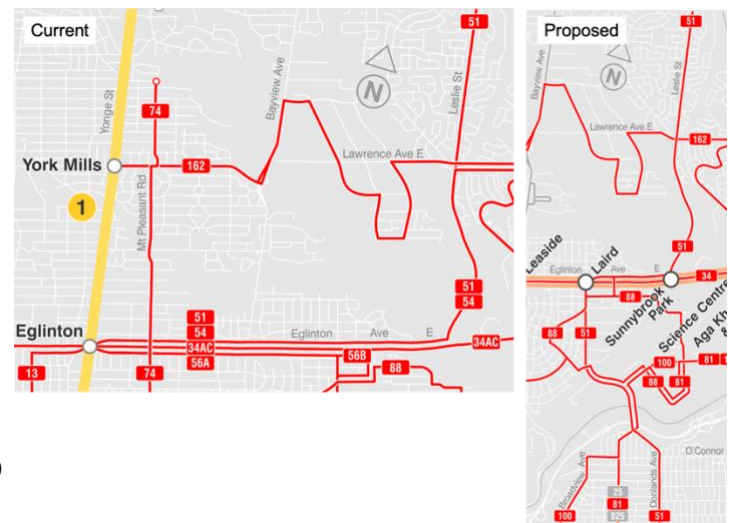
35 Jane

This route will be adjusted to terminate at the new Mount Dennis Station on Line 5, providing customers on Jane north of Eglinton with a direct connection to new rapid transit. By shortening the 35 Jane to Eglinton Avenue, customers can expect more reliable service on the route, and service levels better tailored to ridership demand. Customers that are travelling through Eglinton Avenue can still make use of 935 Jane Express.



51 Leslie

The 56 Leaside will be cancelled and replaced by an extended 51 Leslie to Donlands Station. With the introduction of Line 5 on Eglinton Avenue, the current routings on Eglinton by 51 Leslie and 56 Leaside will be made redundant. Customers currently travelling along Eglinton via 51 and 56 should expect to transfer at Sunnybrook Park Station or Laird Station. A short-turn branch from Donlands Station to Laird Station (51B) will operate during peak periods to provide additional service south of Eglinton Avenue.



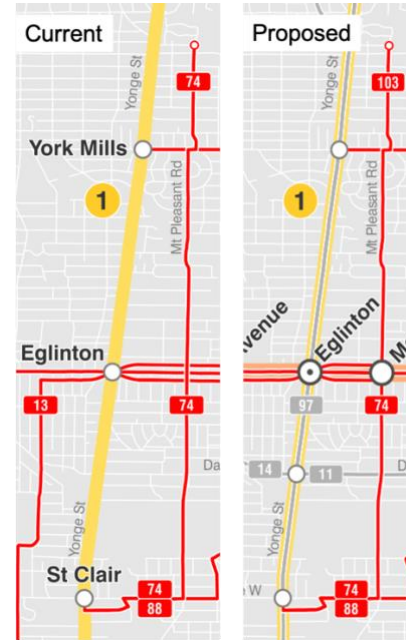
54 Lawrence East

This route will be adjusted to terminate at the new Science Centre Station on Line 5. With the introduction of Line 5 on Eglinton Avenue, the current routing on Eglinton by 54 Lawrence East will be made redundant. Customers currently travelling along Eglinton via 54 should expect to transfer at Science Centre Station. Additionally, service will be routed via Don Mills Road instead of Leslie Street.



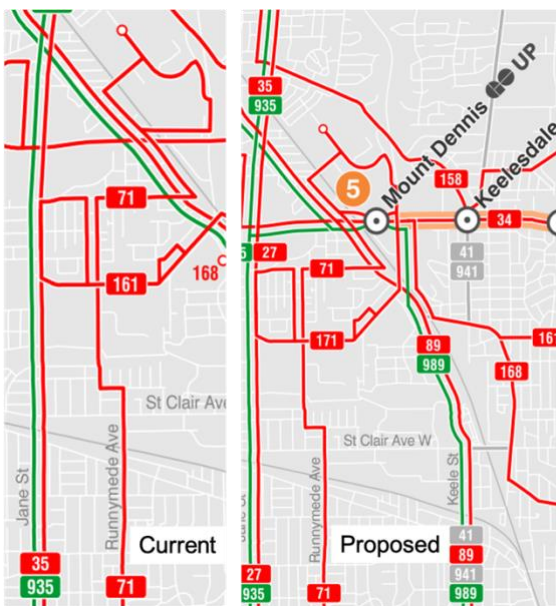
74 Mt Pleasant

With the completion of Line 5, the 74 Mt Pleasant will no longer serve north of Eglinton Avenue, and will instead terminate at Eglinton Station. Service north of Eglinton Avenue will be covered by 103 Mt Pleasant North. This route will provide a direct connection to Line 1 and Line 5 (at Mount Pleasant Station) from the Mount Pleasant neighbourhood.



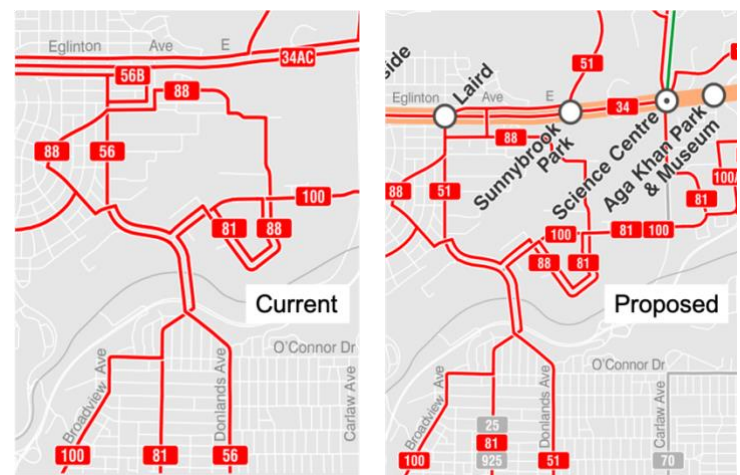
71 Runnymede

This route will be adjusted to divert into the new Mount Dennis Station on Line 5 in both directions, to connect the Mount Dennis and Rockcliffe-Smythe neighbourhoods, as well as TTC's Mount Dennis Bus Division, to the new rapid transit. This route will continue to operate to Runnymede Station on Line 2.



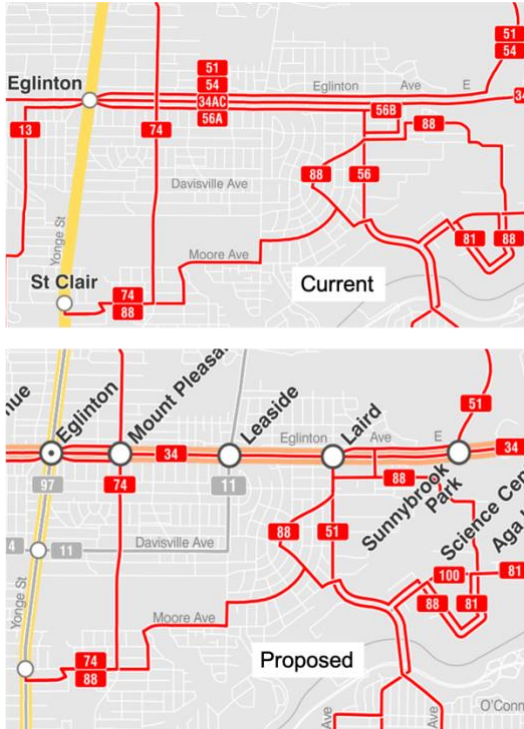
81 Thorncliffe Park

This route will be extended to the new Science Centre Station on Line 5, via Overlea Boulevard, Gateway Boulevard, and Don Mills Road. The 81 Thorncliffe Park will better serve customers in Thorncliffe Park, connecting them to destinations in the Flemingdon Park neighbourhood, such as shopping, schools, libraries, and parks. This proposal was adjusted based on community consultation in 2019, when members of the community provided feedback on the local destinations they wanted access to.



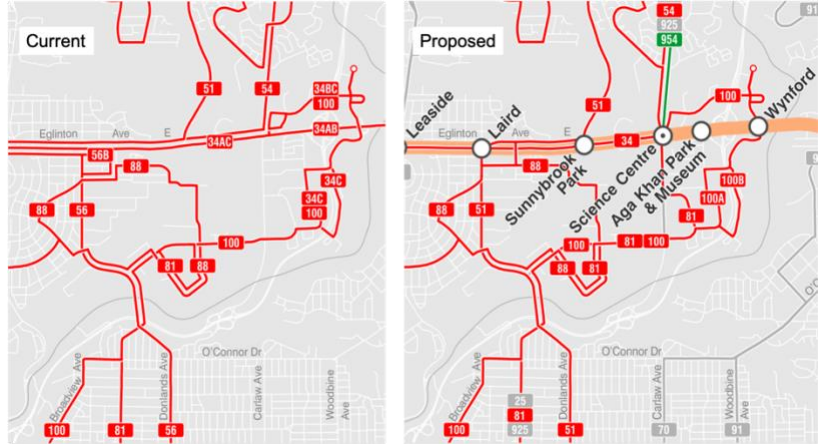
88 South Leaside

Previously, the TTC had planned to consolidate all services on 88 South Leaside to terminate at Laird, but feedback received from community consultation in 2019 showed that the proposal did not suit the needs of transit customers in the area. Instead, 88 South Leaside will be adjusted to serve the new Laird Station on-route, but will continue to operate in a circular loop through the Leaside and Thorncliffe Park neighbourhoods.



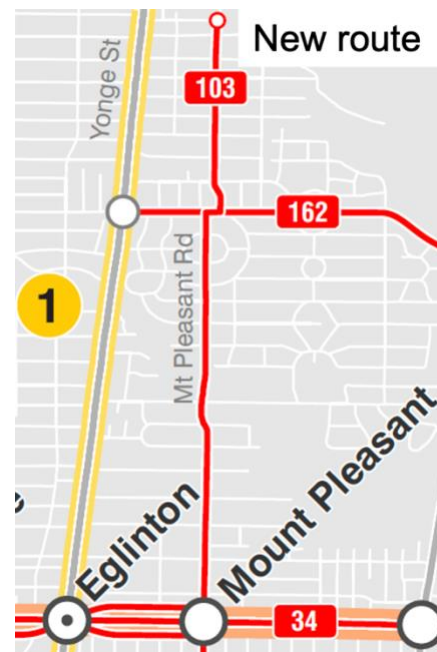
100 Flemington Park

This route will be adjusted to serve the new Science Centre Station on Line 5. Prior to Line 5 construction, 100 Flemington Park operated via Eglinton Avenue. With the completion of Line 5, 100 Flemington Park will not return to Eglinton Avenue, as Line 5 will make bus service redundant. Customers can expect to continue to transfer to Eglinton Avenue services at Wynford Station or Science Centre Station. Two branches will operate on this route: 100A via Grenoble Drive, and 100B via Linkwood Lane.



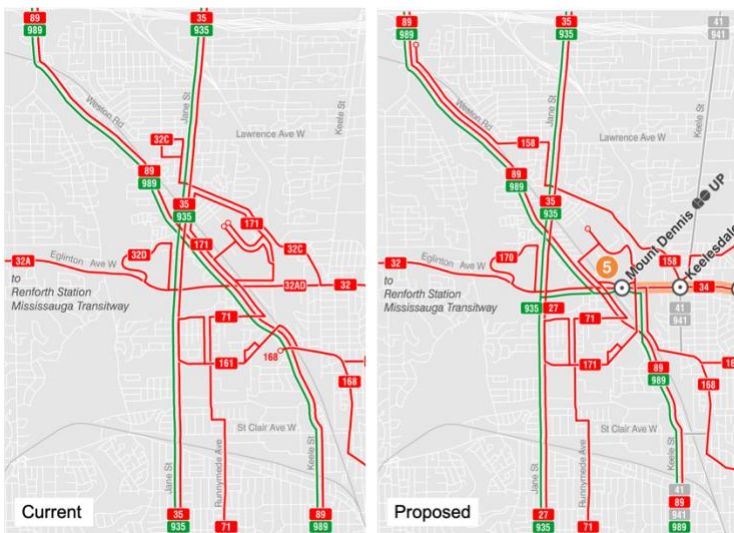
103 Mt Pleasant North

This route will be reintroduced with the completion of Line 5, serving Mount Pleasant Road north of Eglinton Avenue, from Eglinton Station to Doncliffe Loop. This route will provide direct connection from the Lawrence Park neighbourhood to Line 1 and Line 5. Customers travelling through Eglinton will have to transfer to 74 Mt Pleasant at Mount Pleasant Station.



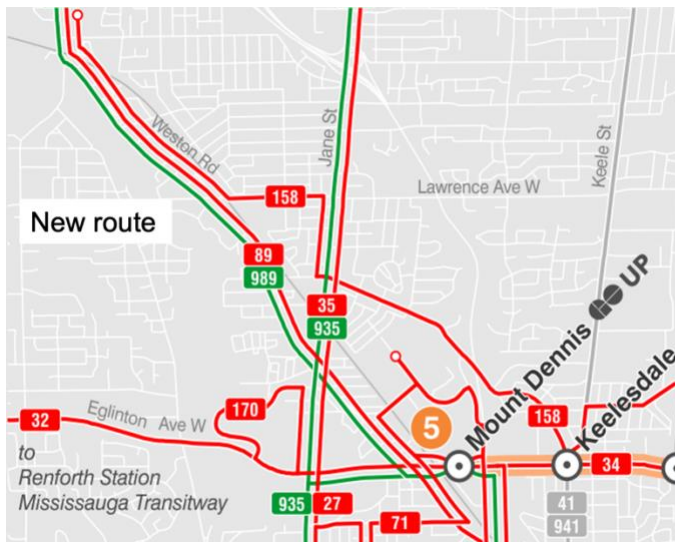
89 Weston

This route will be adjusted to serve the new Mount Dennis Station on Line 5 in both directions, connecting customers on Weston Road to the new rapid transit. Service will continue to operate from Keele Station on Line 2 to Albion Road. Also see 989 Weston Express.



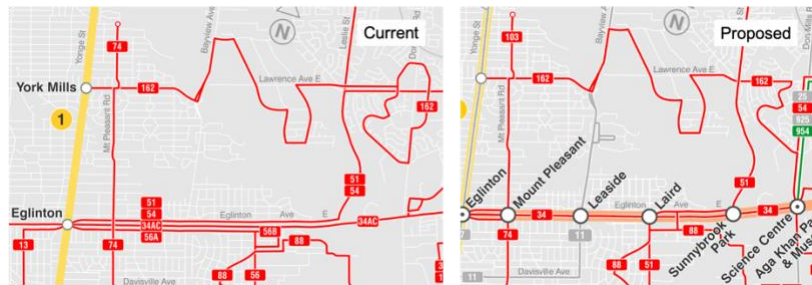
158 Trethewey

This will be a new route replacing the current 32C Eglinton West branch when Line 5 is open. The 158 Trethewey will serve the new Keelesdale Station on Line 5, via Trethewey Drive. Instead of terminating at Lawrence Avenue as the 32C does today, the route will be extended northward via Weston Road to Knob Hill Drive, providing more transit options to the Weston neighbourhood and connecting the neighbourhoods along Trethewey Drive to new shopping destinations.



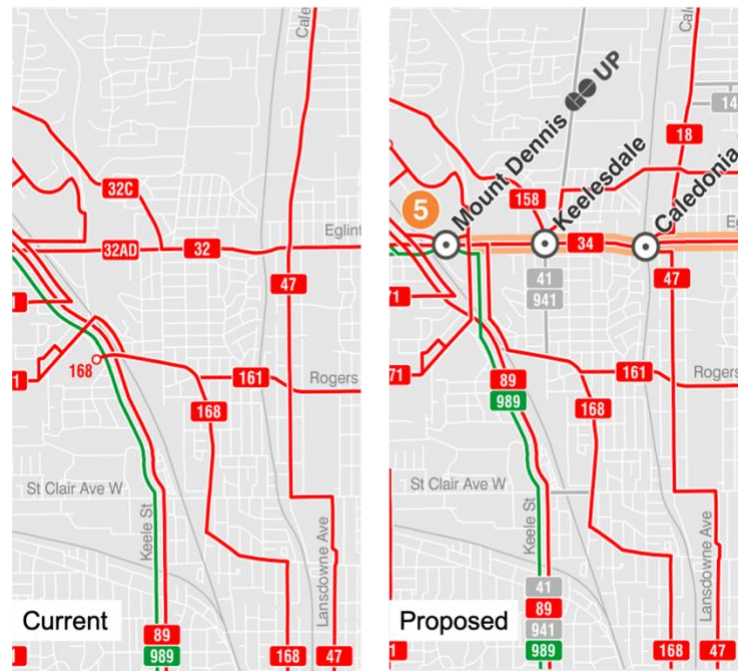
162 Lawrence-Donway

This route will be adjusted to terminate at the new Science Centre Station on Line 5. This route will no longer loop via The Donway north of Lawrence Avenue and east of Don Mills Road. Customers on The Donway should expect to walk to Don Mills Road or Lawrence Avenue for transit service. Instead, two-way service will operate via Overland Drive and Barber Greene Road, and extend via Don Mills Road to Line 5 to connect customers directly to new rapid transit service.



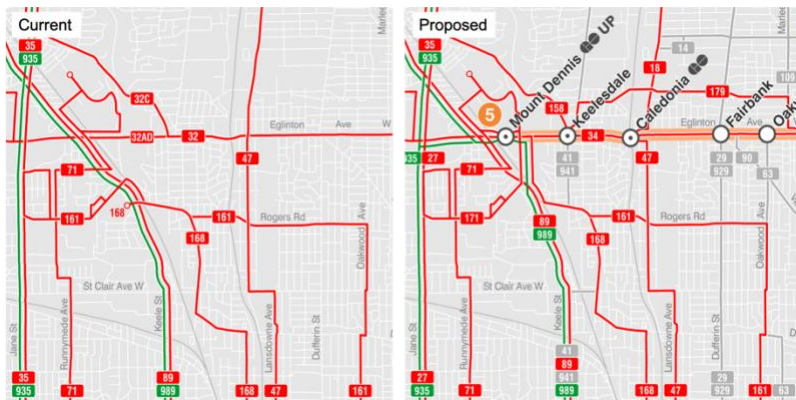
168 Symington

This route will be adjusted to terminate at the new Mount Dennis Station on Line 5. The route will be extended via Weston Road and Black Creek Drive, and will no longer serve Avon Loop (Weston Road & Rogers Road bus loop).



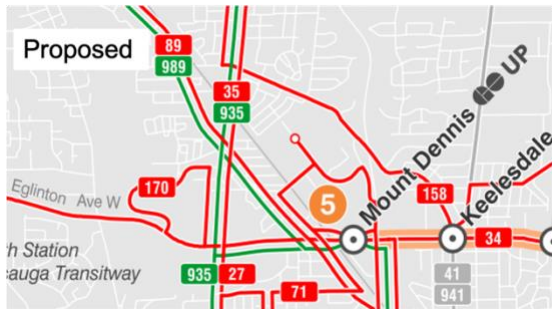
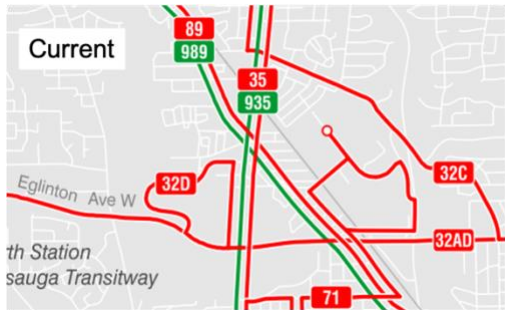
161 Rogers Rd

This route will be adjusted to terminate at the new Mount Dennis Station on Line 5, via Black Creek Drive. This change will provide direct connection to rapid transit for customers in the Keelesdale and Caledonia neighbourhoods. Route 161 Rogers Rd will no longer serve Alliance Avenue, which will be replaced by an adjusted 171 Mt Dennis. Customers travelling along Rogers Road to Alliance Avenue will have to transfer to 171 Mt Dennis.



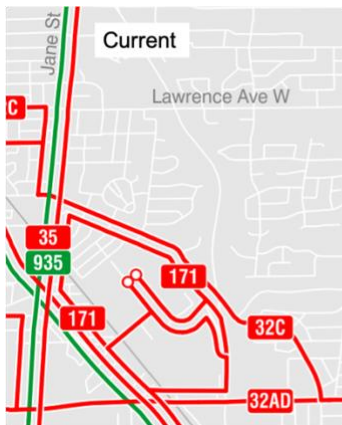
170 Emmett

This will be a new route replacing the current 32D Eglinton West branch when Line 5 is open. The 170 Emmett will serve the new Mount Dennis Station on Line 5, via Eglinton Avenue and Emmett Avenue. Customers who are currently travelling east of Mount Dennis Station will need to transfer to Line 5 to continue their journey when the line opens.



171 Mt Dennis

This route will be adjusted to serve the new Mount Dennis Station on Line 5. Additionally, 171 Mt Dennis will no longer serve Jane Street and Trethewey Drive. Instead, the route will be extended to Jane Street and Alliance Avenue to provide coverage on a previous portion of 161 Rogers Rd. The 171 Mt Dennis will directly connect customers on Alliance Avenue to new rapid transit service.



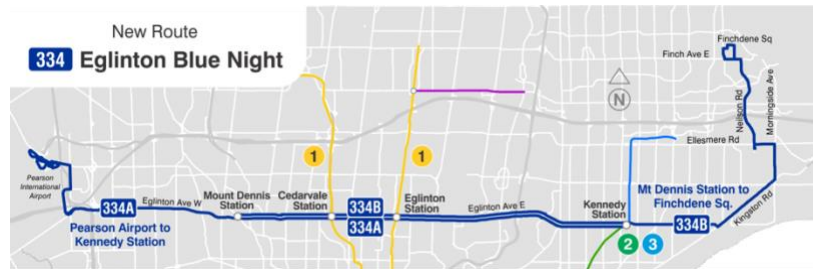
179 Castlefield

This will be a new route operating on streets not currently served by transit directly, connecting Cedarvale Station and Keelesdale Station via Castlefield Avenue. This route will provide new service to employment uses along Castlefield Avenue, while also serving some medium-density housing on Roselawn Avenue, connecting these new customers directly to Line 1 and Line 5.



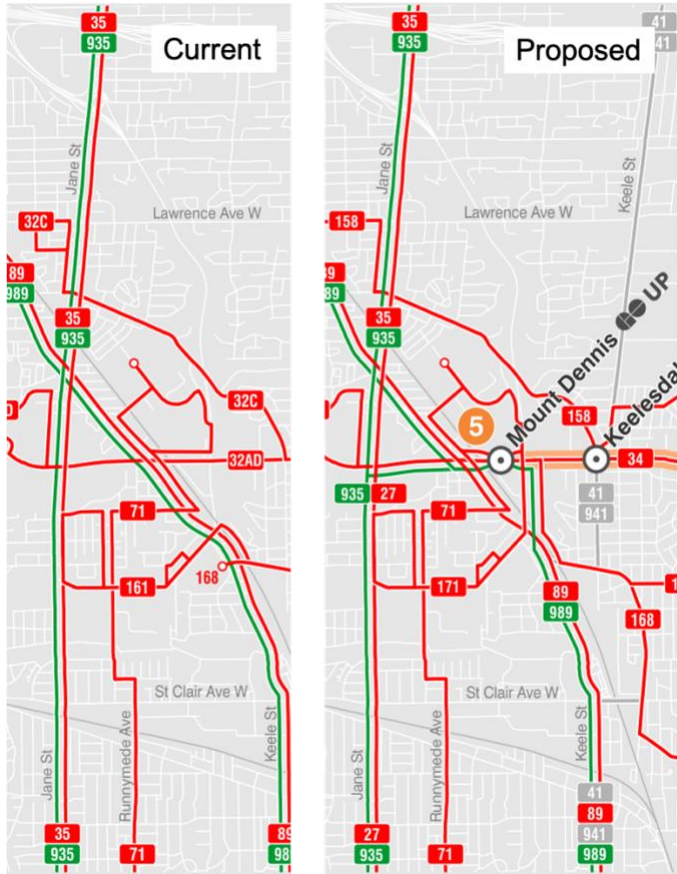
334 Eglinton Blue Night

This will be a new route replacing the current 332 Eglinton West and 334 Eglinton East Blue Night routes. Two branches will operate on this route: 334A from Pearson Airport to Kennedy Station via Eglinton, and 334B from Mount Dennis Station to Finch and Neilson via Kingston Road and Morningside. This route will be the primary option for customers during the overnight period along the Eglinton corridor. Existing customers travelling through Yonge Street today will no longer be required to transfer between 332 and 334, unless travelling beyond Mt Dennis and Kennedy Stations.



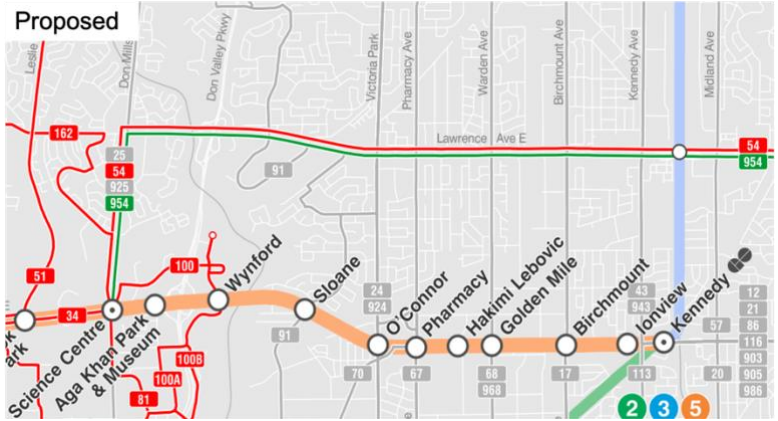
935 Jane Express

This route will be adjusted to serve the new Mount Dennis Station on Line 5. The 935 Jane Express will divert via Eglinton Avenue both ways to serve the new rapid transit station. This express service will be the primary option for customers travelling on Jane Street through Eglinton Avenue, as the local service will no longer be continuous through Eglinton. Also see 27 Jane South and 35 Jane.



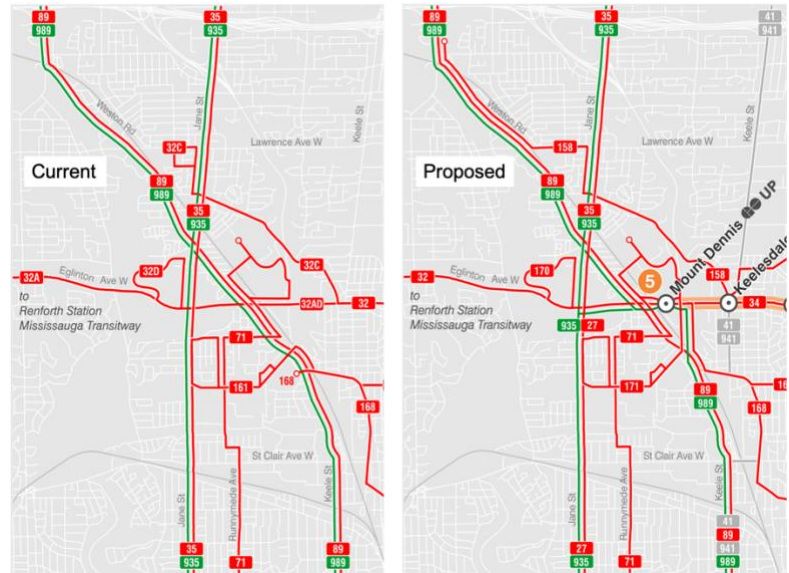
954 Lawrence East Express

This route will be extended to the new Science Centre Station on Line 5, via Lawrence Avenue and Don Mills Road. Express service will be extended from Lawrence East Station to provide customers west of Line 3 with new express service and connections to Line 5. Also see 54 Lawrence East.



989 Weston Express

This route will be adjusted to serve the new Mount Dennis Station on Line 5 in both directions. The route will be rerouted to Black Creek Drive to provide quicker access to the new terminal. Service will continue to operate from Keele Station to Steeles Avenue. Also see 89 Weston.



Response Form 1

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 2

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

Yes

No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

Very Well

Average

Not well

No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 3

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 4

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

Yes

No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

Very Well

Average

Not well

No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 5

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
 Average
 Not well
 No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 6

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 7

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 8

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 9

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

Response Form 10

Please select which route you would like to provide feedback on:

- | | | |
|--|---|---|
| <input type="radio"/> 13 Avenue Rd | <input type="radio"/> 74 Mt Pleasant | <input type="radio"/> 170 Emmett |
| <input type="radio"/> 18 Caledonia | <input type="radio"/> 81 Thorncliffe Park | <input type="radio"/> 171 Mt Dennis |
| <input type="radio"/> 27 Jane South | <input type="radio"/> 88 South Leaside | <input type="radio"/> 179 Castlefield |
| <input type="radio"/> 32 Eglinton West | <input type="radio"/> 89 Weston | <input type="radio"/> 335 Eglinton Blue Night |
| <input type="radio"/> 34 Eglinton | <input type="radio"/> 100 Flemingdon Park | <input type="radio"/> 935 Jane Express |
| <input type="radio"/> 35 Jane | <input type="radio"/> 103 Mt Pleasant North | <input type="radio"/> 954 Lawrence East Express |
| <input type="radio"/> 47 Lansdowne | <input type="radio"/> 158 Trethewey | <input type="radio"/> 989 Weston Express |
| <input type="radio"/> 51 Leslie | <input type="radio"/> 161 Rogers Rd | |
| <input type="radio"/> 54 Lawrence East | <input type="radio"/> 162 Lawrence-Donway | |
| <input type="radio"/> 71 Runnymede | <input type="radio"/> 168 Symington | |

Q1. Will this change impact your travel?

- Yes No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

Yes

No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

High support

Medium support

Low support

No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?



INSERT 2: Service initiatives supporting ridership growth

The TTC regularly reviews opportunities to adjust our services in response to customer inquiries, existing and emerging travel patterns, and new developments in the City:

There are five service changes recommended in 2022, including:

- **8 Broadview** – Extension to Coxwell Station
- **65 Parliament** – Extension to Dockside Drive
- **118 Thistle Down** – Extension to Claireport Crescent
- **172 Cherry Beach** – New service along the eastern waterfront to Cherry Beach
- **150 Eastern** – New service on Eastern Avenue

The TTC has proposed several service improvements on the routes that operate near these areas:

Go to **page 2** to review and share your feedback on service improvement for **8 Broadview**.

Go to **page 4** to review and share your feedback on service improvement for **65 Parliament**.

Go to **page 6** to review and share your feedback on service improvement for **118 Thistledown**.

Go to **page 8** to review and share your feedback on service improvement for **172 Cherry Beach**.

Go to **page 10** to review and share your feedback on service improvement for **150 Eastern Avenue**.



This is one of two inserts accompanying the TTC's 2022 Annual Service Plan Toolkit.

You can submit your feedback by:

Emailing photos of your completed feedback forms to:

klamparero@swerhun.com

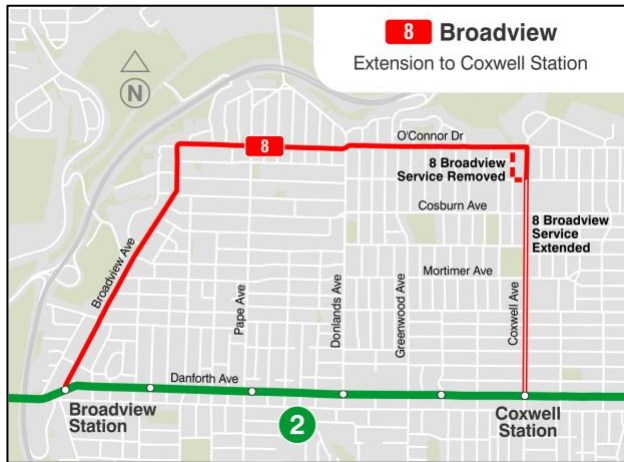
OR

Mailing hard copies to:

Swerhun Inc.
(Attention Khly Lamparero)
Suite 500B, 720 Bathurst St,
Toronto, ON M5S 2R4

To learn more, visit ttcannualplan.ca.

1. 8 Broadview – Extension to Coxwell Station



Service will be removed between Lankin Blvd and Plains Rd. The route will continue to operate from Broadview Station via Broadview Avenue, O'Connor Drive, with a new connection to Coxwell Station via Coxwell Avenue. This will improve capacity on Coxwell Avenue and provide residents with another connection to Line 2.

Q1. Will this change impact your travel?

- Yes
- No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer:

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

- Yes No

If you answered yes, please identify the destinations that you will no longer be able to access.

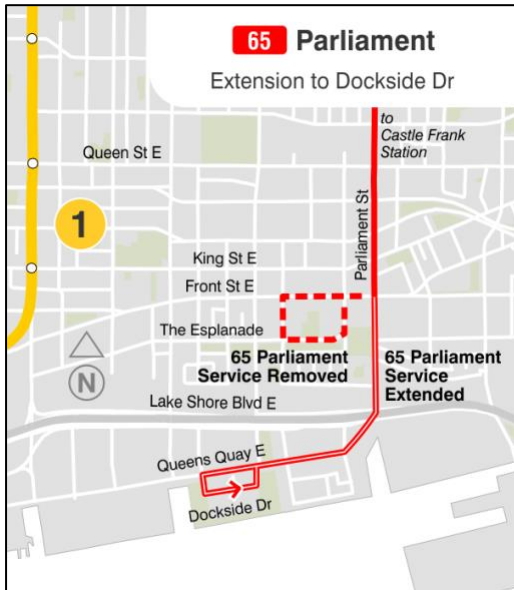
Q4. How much do you support the proposed change?

- High support
 Medium support
 Low support
 No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

2. 65 Parliament – Extension to Dockside Drive



The 65 Parliament will be extended to Dockside Drive via Queens Quay. This route extension will provide new service from Parliament Street to George Brown College and Queens Quay East, providing another connection from Line 2 to the lake. The 65 would no longer serve its current terminal looping around the St Lawrence neighbourhood, but is still within walking distance to customers on The Esplanade.

Q1. Will this change impact your travel?

- Yes
- No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer:

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

- Yes No

If you answered yes, please identify the destinations that you will no longer be able to access.

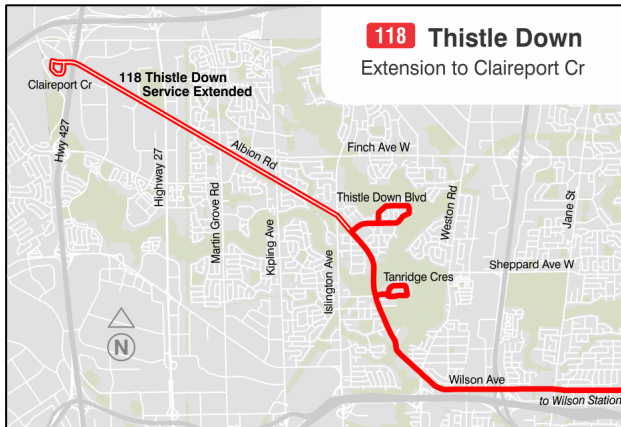
Q4. How much do you support the proposed change?

- High support
 Medium support
 Low support
 No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

3. 118 Thistle Down – Extension to Claireport Crescent



The 118 Thistledown will be extended to Claireport Crescent via Albion Road during peaks. This route will provide a direct connection from Albion Road to Line 1 at Wilson Station, while also improving service levels along Albion Road to encourage local transit rides in the Rexdale neighbourhood.

Q1. Will this change impact your travel?

- Yes
- No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
- Average
- Not well
- No opinion, this change does not apply to me.

Use this space to explain your answer:

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

- Yes No

If you answered yes, please identify the destinations that you will no longer be able to access.

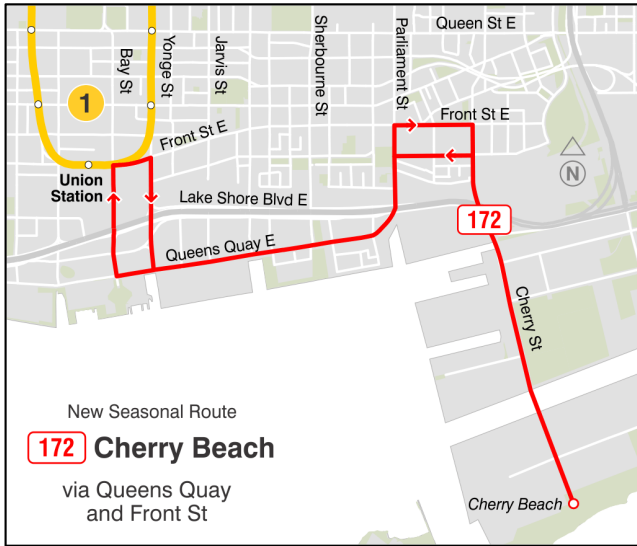
Q4. How much do you support the proposed change?

- High support
 Medium support
 Low support
 No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

4. 172 Cherry Beach - New service to Eastern Waterfront and Cherry Beach



The 172 Cherry Beach will operate from Union Station to Cherry Beach. With the planned service extension to the 121 Fort York-Esplanade route onto River Street, the seasonal service to Cherry Beach will become a standalone route connecting Union Station to Cherry Beach via the Distillery District. This route will only operate in the summer, connecting all destinations along the eastern waterfront.

Q1. Will this change impact your travel?

- Yes
 No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

- Very Well
 Average
 Not well
 No opinion, this change does not apply to me.

Use this space to explain your answer:

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

- Yes No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

- High support
 Medium support
 Low support
 No opinion, this question does not apply to me

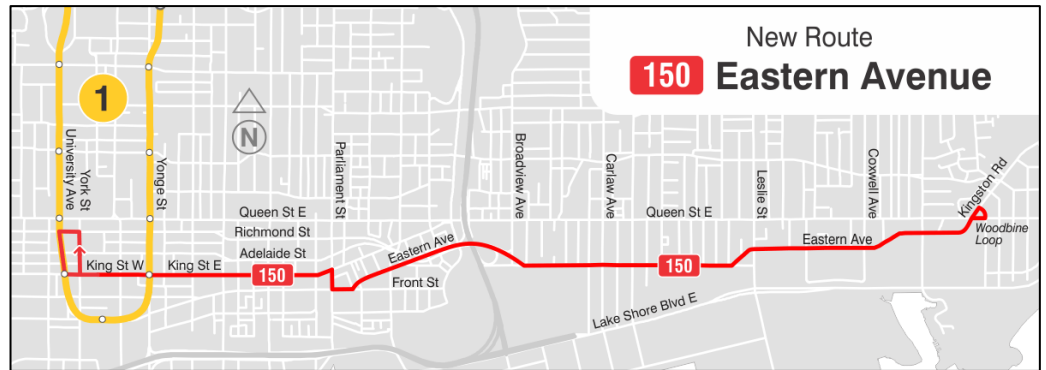
If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?

5. 150 Eastern - New service on Eastern Avenue

The 150 Eastern will operate new local service between Woodbine Loop (Kingston Road and Queen Street) and King and University, via Eastern Avenue and the King Street Transit Priority Corridor. This route will serve new residential and employment

developments along Eastern Avenue and high density development in the Corktown Commons neighbourhood, connecting these areas directly to the downtown core.



Q1. Will this change impact your travel?

Yes

No

If you answered yes, please explain how.

Q2. In general, how well would this proposed route serve your travel needs? Please explain why.

Very Well

Average

Not well

No opinion, this change does not apply to me.

Use this space to explain your answer:

Q3. Are there any destinations that you will no longer be able to access if proposed changes are implemented?

- Yes No

If you answered yes, please identify the destinations that you will no longer be able to access.

Q4. How much do you support the proposed change?

- High support
 Medium support
 Low support
 No opinion, this question does not apply to me

If you answered yes, please identify the destinations that you will no longer be able to access.

Q5. Would you like to provide any other feedback on the proposed changes for this route?